

# **Davide Nicolini**

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Professor of Organisation Studies  
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## ***Education***

PhD in Behaviour in Organization, Lancaster University Management School, UK.

Master of Arts in Philosophy at the University of South Carolina at Columbia (USA).  
supported by Fulbright scholarship. Awarded an ITT International Fellowship.

Graduated with honour (Dott. Awarded with maximum grade 110/110 cum laude),  
University of Firenze, Italy.

Diploma of “Special Education and Therapeutic Community Specialist” (Educatore di  
Comunità) at the Scuola Educatori di Comunità di Firenze, Italy.

## ***Positions***

### **Current**

Professor, Warwick Business School, University of Warwick, Coventry, UK (2011-  
current).

Director of the IKON Research Group (2010- current).

Academic Director of the KIN Network (2012-current).

Co- director of the Warwick Summer School on Practice Based-Studies (2013-current).

Convenor of the Process, Practice and Institution Research programme (207-current)

### **2015-2017**

Adjunct Professor at IFI, University of Oslo, Norway.

### **2009-2014**

Visiting professor at ESADE, Barcelona, Spain.

### **2009-2010**

Associate professor, Warwick Business School, University of Warwick, Coventry, UK.

Co-director of the Warwick Institute of Health (2008-2013).

### **2005- 2009**

Assistant professor, Warwick Business School, University of Warwick, Coventry, UK.

RCUK Fellow at IKON Research Centre, Warwick Business School.

**2001-2005**

Professor of Sociology of Organization (contract), Faculty of Sociology, Università degli Studi di Trento, Italy.

Professor of Sociology and of Sociology of Work (contract), Faculty of Economics, University of Bergamo, Italy (2002-2005).

Researcher at the 'Research Unit on Cognition, Organizational Learning and Aesthetics, Dept. of Sociology and Social Research', Università degli Studi di Trento, Italy.

**1997 - 2001**

Senior Social Scientist, Organisational Change and Technological Innovation (OCTI) Research Unit, The Tavistock Institute, London, UK.

**1991-1996**

Independent social science researcher, member of the "Research unit on Organizational Cognition and Learning" of the University of Trento, Italy.

Organizational consultant, management and trainer in the public and private sector.

Manager of the Health Care System Division of DAMS-Scuola di Pubblica Amministrazione di Lucca (1992 -1994).

**1989-1985**

Special Education Expert for the Social Service Dept. of the Municipality Firenze at one of the Senior Citizen Day Care Centres.

Manager and Supervisor of the Summer Social Emergency Service of the Municipality of Firenze.

**1979-1985**

Several positions in the special education area, ranging from working in a deviant adolescents' residential community to the organising and directing winter activities and summer camps for children, adolescents and senior citizens for private and public agencies.

***Teaching and research***

**2009 - current**

Professor, Warwick Business School, University of Warwick, Coventry, UK.

Co- director, IKON Research Group, University of Warwick, Coventry, UK.

Guest Professor at IFI, University of Oslo (2015-current).

**2010- 2013**

Visiting professor of Organizational Learning and Knowledge Management at ESADE, Barcelona, Spain.

**2005- 2009**

Assistant professor, Warwick Business School, University of Warwick, Coventry, UK.

RCUK Fellow, IKON Research Group, University of Warwick, Coventry, UK.

**2004-2005**

Teacher of Organization Theory, University of Trento (undergraduate and graduate level, including supervision of Master's Theses).

Teacher of General Sociology, University of Bergamo (undergraduate and graduate level).

Teacher of Sociology of Work and Organization, University of Bergamo (undergraduate and graduate level).

Researcher in the Project "The Practice of Best Practice" funded by FORMEZ, Roma.

#### **2002 - 2003**

Teacher of Organization Theory, University of Trento (undergraduate and graduate, level including supervision of Master's Theses).

Teacher of General Sociology, University of Bergamo (undergraduate and graduate level).

Teacher of Sociology of Work and Organization, University of Bergamo (undergraduate and graduate level).

Researcher in the Project "Communities of e-practice: the construction of virtual communities of practice working on-line" funded by MIUR Ministry of Research.

#### **2001 –2002**

Teacher of Sociology of Work, University of Trento (graduate level).

Teacher of "Change Management" EU sponsored MA in Knowledge Management, Trento (postgraduate level).

#### **2000 -2001**

Project co-ordinator of "In search of Project Chemistry", research commissioned by CRISP and The UK Movement for Innovation.

Co-principal investigator in the Project "Promoting Cross Boundary Management in the NHS", Hertfordshire Health Authority and Tavistock Institute, UK.

Senior Researcher in the Project "Advancing the Integration of the Supply Chain in Construction – The Challenges for Commercial Practice" funded by the UK EPSRC and DETR.

Researcher in the Project "Construction Supply Network" funded by the DETR.

#### **1998-1999**

Principal investigator and co-ordinator of the project "East Con 2000" The Modernisation of the Construction Industry in Russia and Poland. Funded by the European Commission, DGXII, INCO COPERNICUS Programme.

Researcher in the Project "Construction Supply Network" funded by the UK DETR.

#### **1997**

Leading Tavistock Researcher in the Project "Social and Organizational Issues in the Adoption of Advanced Energy Technologies in Manufacturing" funded by Directorate Generale XII of the EC within the Joule Thermie Programme.

Researcher in the project Review of Workplace-Related Violence, HSE, London.

Researcher in the Project "Construction Supply Network" funded by the DETR.

## 1996

Researcher for AROC (Italy) in the project “Social and Organizational Issues in the Adoption of Advanced Energy Technologies in Manufacturing” funded by the Directorate Generale XII of the EC within the Joule Thermie Programme.

Researcher in the project “Do Work Accidents produce organizational Learning?” funded by a grant from the Daimler Benz Foundation Kolleg on Organizational Learning (in association with the Dept. of Sociology and Social Research of the University of Trento).

Researcher for A.F. Forum in the project “Intervening Methods for the Promotion of Organizational Learning in Basic Research Organizations”, funded by the National Research Council.

Teacher in the “European Master in Communication and Media” (University of Florence, Dept. of Political Science C. Alfieri).

Researcher in the Project “Network Technologies, Organisational Learning and Training” a study commissioned by TRAINET- TELECOM Italy.

## 1995

Researcher in the project “Do Work Accidents produce organizational Learning?” funded by a grant from the Daimler Benz Foundation Kolleg on Organizational Learning (in association with the Dept. of Sociology and Social Research of the University of Trento).

Expert in the EC-DG XXII project on “Organizational Issues in Innovative Programs and Projects on Education and Training”.

Researcher in the “RETEFORM Project” for the redesign of the Italian Local Public Sector Training System.

## 1994

Researcher in the project “Do Work Accidents produce organizational Learning?” funded by a grant from the Daimler Benz Foundation Kolleg on Organizational Learning (in association with the Dept. of Sociology and Social Research of the University of Trento).

Researcher in the project “Organizational Impact of the New Software Tools to Support Group Collaboration” (Groupware and CSCW), EUROTECNET program.

Member of the European Consortium for the Learning Organization (ECLO).

## 1992-1993

Researcher in the project “A Comparative test of two Cognitive Methods for the Analysis of Organizations” (in association with the Dept. of Sociology and Social Research of the University of Trento).

Researcher in the project “Cognitive Couplers. Toward a New Generation of Organizational Support Systems”, partially funded by a MURST grant (in association with the Dept. of Economics of the University of Firenze).

## 1990-91

Fellow of "INTERLAB" International Laboratory of Social Ecology at the University of Georgia, Athens, GA., USA.

Visiting Scientist at the Sociology Dept. of the University of Georgia, Athens, GA. under the supervision of Prof. F. Bates.

**1988-89**

Associated researcher in the program “Sistemica Cognitiva” at ISIG, Gorizia International Institute of Sociology.

“Cultore della Materia” (Volunteering assistant teacher) lecturing in of “History of Philosophy” as at the University of Firenze, Facoltà di Magistero, Cattedra di Storia della Filosofia.

***Professional service***

Associate Editor of *Management Learning* (September 2009-2013).

Editorial board membership (current and past)

*Journal of Management Studies.*

*Organization Studies*

*Studi Organizzativi*

*Management Learning*

*Human Relations*

***Awards***

Invited expert to the “Ladbroke Grove Train Disaster Public Inquiry” (1999)

Awarded the *Human Relation Reviewer of the Year* recognition in 1999.

Winner of the *2007 Diana Forsythe Award Best Paper Award* from the American Medical Informatics Association (AMIA) People and Organizational Issues Working Group.

Highly Commended Award, *Emerald Literati Network* 2012.

Winner of the *Best Full Paper Award* Management Learning Conference 2013, Lancaster University Management School (with Jeanne Mengis and Jacky Swan).

Winner of the *best paper award* at the Organisational Behaviour in Healthcare Conference, Copenhagen April 2014 (with Maja Korica).

Winner of the *best paper award* Organisational Behaviour in Healthcare Conference, Montreal April 2018 (with Bjorn Erik Mork and Jasmina Masovic).

## ***Publications***

### **Books authored and edited**

Swan, J., Newell, S. and Nicolini, D. (eds.) (2016). *Mobilizing Knowledge in Healthcare: Challenges for Management and Organization*. Oxford: University Press.

Carlile, P., Nicolini, D., Tsoukas, H., Langley, A. (eds) (2013). *How Matter Matters: Objects, Artifacts and Materiality in Organization Studies*. Oxford: University Press.

Nicolini, D. (2013). *Practice Theory, Work and Organization. An Introduction*. Oxford: University Press.

Cecchinato, F., Nicolini, D. (eds.) (2005). *Lo sviluppo manageriale centrato sull'azione. Gli strumenti dell'Action Learning*. Milano: Sole 24 Ore [Action-Based Management Development: the Action Learning Tool-Kit].

Gherardi, S, Nicolini D. (2004). *Apprendimento e conoscenza nelle organizzazioni*. Roma: Carrocci [Learning and knowing in organizations].

Nicolini, D., Gherardi, S. Yanow, D. (eds) (2003). *Knowing in Organizations: A Practice-Based Approach*. Armonk, NY: ME Sharpe.

Holti, R., Nicolini, D. Smalley, M. (2000). *The Prime Contractor Handbook of Supply Chain management in construction. Part 1: Essentials*. London: CIRIA Publications.

### **Articles in refereed journals**

Nicolini, D., Mørk, B.E., Masovic, J. & Hanseth O. (2018). “The changing nature of expertise: insights from the case of TAVI”. *Studies in Continuing Education*, 40(3), pp.306-322.

Mengis, J., Nicolini, D. and Swan, J (2018). Integrating knowledge in the face of epistemic uncertainty: Dialogically drawing distinctions. *Management Learning*, 49(5): 595-612.

Mengis, J. Nicolini, D. Gorli, M. (2018). “The Video Production of Space: How Different Recording Practices Matter”. *Organizational Research Methods*, 21(2), pp. 288–315.

Korica, M., Nicolini, D., Johnson, B. (2017). “In search of 'managerial work' - Past, present and future of an analytical category”. *International Journal of Management Reviews* 19(2), pp. 151-174.

Swan, J., Gkeredakis, E., Manning, R., Nicolini, D., Sharp, D. and Powell, J. (2017). Improving the capabilities of NHS organisations to use evidence: a qualitative study of redesign projects in Clinical Commissioning Groups. *Health Technology Assessment* volume 5, issue 18.

Nicolini, D., Delmestri, G., Goodrick, B., Reay, T., Lindeberg, K. Adolfsson, P. (2016). “Look what’s back! Institutional complexity, reversibility and the knotting of logics”. *British Journal of Management*, 27(2), pp. 228–248.

- Nicolini, D. Korica, M., Ruddle, K. (2015). “Staying in the Know”. *MIT Sloan Management Review*, 56(4), pp. 57-65.
- Gorli, M., Nicolini, D. and Scaratti, G. (2015). “Reflexivity in practice: Tools and conditions for developing organizational authorship”. *Human Relations*, 68(8), pp. 1347-1375.
- Monteiro, P., Nicolini, D. (2015). “Recovering Materiality in Institutional Work. Prizes as an Assemblage of Human and Material Entities”. *Journal of Management Inquiry*, vol. 24 (1), pp. 61-81.
- Nicolini, D, Powell, J. and Korica, M. (2014). “Keeping knowledgeable: how NHS chief executive officers mobilise knowledge and information in their daily work”. *Health Service Delivery Research*, 2 (26), pp. 3-122.
- Taylor-Phillips, S., Clarke, A., Grove, A., Swan, J., Parsons, H., Gkeredakis, Mills, P., Powell, J., Nicolini, D. Scarbrough, H. (2014). “Coproduction in commissioning decisions: is there an association with decision satisfaction for commissioners working in the NHS? A cross-sectional survey 2010/2011”. *BMJ open*, 4(6), e004810.
- Clarke A., Taylor-Phillips, S., Swan, J., Gkeredakis, E., Mills, P., Powell, J., Nicolini, D., Roginski, C., Scarbrough, H., Grove, A. (2013). “Evidence-based commissioning in the English NHS: who uses which sources of evidence? A survey 2010/2011”. *BMJ Open* 2013;3:e002714 doi:10.1136/bmjopen-2013-002714.
- Gorli, M., Nicolini, D. Scaratti (2013). “Organizzazioni in cerca d’autore. Condizioni e metodi per sviluppare riflessione organizzativa e authorship”. *Studi Organizzativi*, No. 2, pp. 36-61.
- Nicolini, D., Mengis, J., Swan, J. (2012). “Understanding the Role of Objects in Cross-Disciplinary Collaboration”. *Organization Science*, 23(3), pp. 612-629.
- Nicolini, D., Waring, J., Mengis, J. (2011) “Policy and Practice in the Use of Root Cause Analysis to Investigate Clinical Adverse Events: Mind the Gap”. *Social Science & Medicine* 73, pp. 217-225.
- Gkeredakis, E., Swan, J., Clarke, A., Powell, J., Nicolini, D., Scarbrough, H., Roginski, C. & Taylor-Phillips, S. (2011). “Mind the gap: Understanding Utilisation of Evidence and Policy in Healthcare Management Practice”. *Journal of Health Organisation and Management*, 25(3), pp.298- 314. Winner of the **Emerald Literati Network 2012 Awards for Excellence**.
- Nicolini, D. (2011). “Practice as the site of knowing”. *Organization Science*, 22, pp. 602 - 620.
- Nicolini, D., Waring, J., Mengis, J. (2011). “The Challenges Of Undertaking Root Cause Analysis In Health Care: A Qualitative Study”. *Journal Of Health Services Research And Policy*, 16 (Supplement 1): 34—41.
- Nicolini, D., Hartley, J. Stanfield, A. and Hurcombe, J. (2011). “Through The Eyes Of Others: Using Developmental Peer Review To Promote Reflection And Change”. *Journal of Organizational Change Management*, D. Nicolini and O. Eikeland (eds), 24(2), pp. 211-228.
- Eikeland, O. and Nicolini, D. (2011). “Turning Practically – broadening the horizon. Introduction to the special issue”. *Journal of Organizational Change Management, Special issue on Changing Practices Through Reflection*, D. Nicolini and O. Eikeland (eds), 24(2), pp. 164-174.

- Nicolini, D. (2010). "Medical Innovation as a Process of translation: a case from the field of Telemedicine". *British Journal of Management*, 21(4), pp. 1011-1026.
- Nicolini, D. (2009). "Zooming in and Out: Studying Practices By Switching Theoretical Lenses And Trailing Connections". *Organization Studies*, 30(12), pp. 1391-1418.
- Nicolini, D. (2009). "Articulating and writing practice through the interview to the double". *Management Learning*, 40 (2), pp. 195-212.
- Nicolini, D. (2009). "Something old, something new, and something puzzling. A commentary on the Schneider - Geiger/Schreyogg debate". *Management Learning*, 40 (4), pp. 487-492.
- Nicolini, D., Powell, J., Conville, P., Martinez-Solano, L. (2008). "Managing Knowledge in the Healthcare Sector. A Review". *International Journal of Management Reviews*, 10 (3), pp. 245-263.
- Nicolini, D. (2007). "Studying Visual Practices in Construction". *Building Research & Information*, 35 (5), pp. 576 – 580.
- Nicolini, D. (2007). "Stretching out and expanding medical practices. The case of telemedicine". *Human Relations*, 60 (6), pp. 889-920. Reprinted in Clegg, S. R. (ed.) *SAGE Directions in Organization Studies*. London: Sage.
- Gherardi, S., Nicolini, D., Strati, A. (2007). "Introduction: The Passion for Knowing". *Organization, Special Issue on the Passion for Knowing and Learning*, Gherardi, S., Nicolini, D., Strati, A. eds., 14 (3), pp. 309- 323.
- Nicolini, D. (2006). "The work to make telemedicine work: A social and articulative view". *Social Science & Medicine*, 62, pp.2754-2767. **Winner of the 2007 Diana Forsythe Award Best Paper Award from the American Medical Informatics Association (AMIA) People and Organizational Issues Working Group.**
- Bruni, A., Fasol, R., Nicolini, D. (2005). "Una prospettiva sociologica allo studio della telemedicina" (Towards a social perspective on the study of telemedicine). *Sociologia del Lavoro*, 98, pp.145-158.
- Nicolini, D., Holti, R. (2003). "Teorização baseada na prática e compreensão da mundança participativa nas organizações" (Practice-Based Theorising and the Understanding of Participative Change in Organizations). *Cadernos de Ciencias Sociais*, 23, pp.21-39.
- Nicolini, D., Bruni, A., Fasol, R. (2003). "Telemedicina: Una rassegna bibliografica introduttiva" (Telemedicine: an introductory literature review). *Quaderno del Dipartimento di Ricerche Sociali dell'Università degli Studi di Trento*, No. 28.
- Gherardi, S., Nicolini, D. (2003). "Learning in a constellation of interconnected practices: canon or dissonance?" *Journal of Management Studies*, 39 (4), pp. 419-436.
- Gherardi S., Nicolini D. (2002). "Learning the Trade. A Culture of Safety in Practice". *Organization*, 9 (2), pp. 191-223.
- Nicolini, D. (2002). "In search of project chemistry". *Construction Management and Economics*, 20, pp.167-177
- Nicolini, D. (2001). "Il Tessuto interorganizzativo della sicurezza: una visione prossimale" (The inter organisational texture of safety: a proximal view). *Studi Organizzativi*, 2/3, pp. 93-116.

- Gherardi, S., Nicolini, D. (2001). "Pensiero Pratico: Un'etnografia Dell'apprendimento" (Practical thinking: an ethnography of learning). *Rassegna Italiana di Sociologia*, 42 (2), pp. 231-256.
- Nicolini, D., Holti, R., and Smalley, M. (2001). "Integrating Project Activities: The Theory and Practice of Managing the Supply Chain Through Clusters". *Construction Management and Economics*, 19 (1), pp. 37-47.
- Nicolini, D., Tomkins, C., Holti, R., Oldman A. and Smalley, M. (2000) "Can Target Costing and whole life costing be applied in the construction industry? *British Journal of Management*, 11 (4), pp. 303-324.
- Gherardi S., Nicolini D. (2000). "To transfer is to Transform: the Circulation Of Safety Knowledge". *Organization, Special Issue on Organizational Learning*, 2, pp. 329-348.
- Easterby-Smith, M. Crossan, M., and Nicolini, D. (2000). "Organizational Learning: Debates Past, Present and Future". *Journal of Management Studies, Special issue on Organizational Learning*, Mark Easterby-Smith Mary Crossan and Davide Nicolini eds, 37 (6), pp. 783 – 796. Reprinted in Starbuck, W (ed.) *Organizational Learning and Knowledge Management*, Cheltenham: Edward Elgar, 2008.
- Gherardi S., Nicolini D. (2000). "The Organizational Learning of Safety in Community of Practices". *Journal of Management Inquiry*, 9 (1), pp 7-18.
- Gherardi, S., Holti, R. and Nicolini, D. (1999). *When technological innovation is not enough. Understanding the take up of energy technology*. Quaderno del Dipartimento di Ricerche Sociali dell'Università degli Studi di Trento, No. 24.
- Nicolini, D. (1999). "Comparing Methods for Mapping Organizational Cognition". *Organization Studies*, 20 (5), pp. 833-860.
- Gherardi S., Nicolini D. (1999). "La Circolazione delle Innovazioni Come Processo di Traslazione" (The circulation of innovation as a process of translation). *Studi Organizzativi*, 2, pp.195-219.
- Gherardi S., Nicolini D., Odella F. (1998). "What Do You Mean By Safety? Conflicting Perspectives on Accident Causation and Safety Management inside a Construction Firm". *Journal of Contingencies and Crisis Management*, 6 (4), pp.202-213.
- Gherardi, Nicolini, D., Odella, F. (1998). "Apprendimento come partecipazione ad una comunità di pratiche" (Learning as participation in a community or Practice). *Scuola Democratica*, XXVI, pp.247-264.
- Gherardi, S., Nicolini, D., Odella, F. (1998). "Toward a Social Understanding of How People Learn in Organizations: The Notion Of Situated Curriculum", *Management Learning*, 29 (3), pp. 273-297.
- Gherardi, S., Nicolini, D., Odella, F. (1997). "Sicurezza e apprendimento nelle organizzazioni" (Safety and learning in organisations). *Sviluppo e Organizzazione*, 3, Summer, pp.37-53.
- Gherardi, S., Nicolini, D., Odella, F.(1997). "Apprendere nelle comunità di pratica e apprendere nei contesti di formazione tradizionali" (Learning in communities of practice and in traditional training contexts). In F. Butera and M. La Rosa, (eds) *Formazione, Sviluppo Organizzativo e Gestione delle risorse Umane, Sociologia del Lavoro*, No.65, Milano: Franco Angeli, pp.79-98.
- Gherardi, S., Nicolini, D., Odella, F. (1997). "Dal Rischio alla sicurezza: Il contributo Sociologico alla costruzione di organizzazioni affidabili" (From risk to safety: a sociological

view on the construction of reliable organisations). *Quaderni di Sociologia*, 41 (13), pp.79-108.

Nicolini, D. (1997). “L’Information Technology a Supporto dell’Apprendimento Organizzativo”. *Sinergie, Rapporti di Ricerca: Management e Telematica*, N° 4.

Nicolini, D. (1995) “L’Informatica Distribuita Come Supporto dell’Apprendimento Organizzativo.” *Formazione Domani*, pp.19-38.

Nicolini, D. (1995). “Metodi Cognitivi di Analisi Organizzativa. Una Rassegna Critica.” *Psicologia del Lavoro*, 98, pp. 34-58.

Nicolini, D., Meznar, M., (1995). “The Social Construction of Organizational Learning”, *Human Relation*, 48 (7), pp. 727-746.

Nicolini, D., Fabbri, F. (1994). “Mappe Cognitive dell'organizzazione: Metodologie a confronto”, in Silvia Gherardi, Antonio Strati, *Processi Cognitivi dell’Agire Organizzativo: Strumenti di Analisi*, Quaderno del Dipartimento di Ricerche Sociali dell'Università degli Studi di Trento, 21, pp. 61-98.

Nicolini, D. (1993). “Apprendimento Organizzativo e Pubblica Amministrazione Locale”, in *Autonomie Locali e Servizi Sociali*, 16 (2), pp. 277-287.

### **Editorship of special issues of journals and proceedings**

*Journal of Organization and Change Management, Special Issue on Changing Practice Through Reflection*, D. Nicolini and O. Eikeland, Eds., Vol. 24(2), 2011.

*Management Learning, Special Issue on OKLC*, H. Scarbrough, J. Swan, M. Robertson, and D. Nicolini Eds., Vol. 38 (5), 2007.

*Organization, Special issue on “The passion for Learning”*, S. Gherardi, D. Nicolini, and A. Strati, Eds Vol. 14(3), 2007.

Co-Editor of the *Proceedings of the 6<sup>th</sup> International Conference on Organizational Learning and Knowledge: The Passion For Learning*, Trento 9-11 June 2005 (ISBN 8-13-3330-X).

*Journal of Management Studies, Special issue on Organizational Learning*, Mark Easterby-Smith, Mary Crossan, and Davide Nicolini Eds., Vol. 37(6), 2000.

### **Book Chapters**

Nicolini, D., Lippi, A. Monteiro, P. (2019). Systematic heterogeneity in the adaptation process of management innovations. Insights from the Italian public sector. In T. Reay, T. Zilber, A. Langley and H. Tsoukas (eds.) *Institutions and organizations: a process view*. Oxford: University Press [In press].

Korica, M., Nicolini, D. (2018). “Tracing Context As Relational, Discursive Accomplishment: Analytical Lessons From A Shadowing-Based Study Of Healthcare Chief Executives.” In S. Dopson and N. Meier (eds.) *Context in action*. Oxford: University Press [In press].

Mørk, B.E., Masovic, J., Greig, G., Nicolini, D. and Hanseth, O. (2018). “Contradictions as opportunities for innovation in the case of TAVI”. In T. Hoholm, A. La Rocca and M.

- Aanestad (eds.) *Controversies in Health Care Innovation - Service, Technology and Organization*. Houndsmill, UK: Palgrave Macmillan, pp.75-106.
- Nicolini, D. (2017). "Practice theory as a package of theory, method and vocabulary: Affordances and limitations". In M. Jonas, L. Lassnigg, B. Littig and A. Wroblewski (eds.) *Methodological Reflections on Practice Oriented Theories*. Berlin: Springer, pp.19-34.
- Nicolini, D. Mørk, B-E., Masovic, J. Hanseth, O. (2017). "Expertise as trans-situated: the case of TAVI". In J. Sandberg, L. Rouleau, A. Langley and H. Tsoukas (eds.) *Skillful Performance: Enacting Expertise, Competence, and Capabilities in Organizations*. Oxford: University Press, pp. 27-49.
- Nicolini, D., Monteiro, P. (2017). "The practice approach: for a praxeology of organizational and management studies". In A. Langley and H. Tsoukas (eds.) *The SAGE Handbook of Process Organization Studies*. London: Sage, pp. 103-120.
- Nicolini, D. (2017). "Is small the only beautiful? Making sense of 'large phenomena' from a practice-based perspective". In A. Hui, T.R. Schatzki & E.Shove (eds.) *The nexus of practice: connections, constellations and practitioners*. London: Routledge, pp. 98-113.
- Korica, M., Nicolini, D. (2016). "Objects and Monitoring Practices: Understanding CEOs' Information Work as Mundane Accomplishment". In J. Swan, S. Newell and D. Nicolini (eds.) *Mobilizing Knowledge in Healthcare: Challenges for Management and Organization*. Oxford: University Press, pp. 41-60.
- Nicolini, D., Mengis, J., Meacham, D., Waring, J. & Swan, J. (2016). "Recovering the Performative Role of Innovations in the Global Travel of Healthcare Practices: Is there a Ghost in the Machine?" In J. Swan, S. Newell and D. Nicolini (eds.) *Mobilizing Knowledge in Healthcare: Challenges for Management and Organization*. Oxford: University Press, pp. 177-198.
- Nicolini, D. (2016). "On the playful relationship between theory, practice and ethnographic data". In A. Reff Pedersen and D. Maria Humle (eds.) *Doing Organizational Ethnography*. Routledge, New York, pp. 110-14.
- Nicolini, D. Scarbrough, H. Gracheva, J. (2016). "Communities of Practice and Situated Learning in Healthcare". In E. Ferlie, K. Montgomery, A. Reff Pedersen (eds.) *Oxford Handbook of Health Care Management*. Oxford: University Press, pp. 255-278.
- Greig, G., Nicolini, D. (2015). "Managing Artistic Work in the Real World". In N. Beech and C. Gilmore (eds.) *Organizing Music. Theory, practice, performance*. Cambridge: University Press, pp. 188-202.
- Gkeredakis, E., Nicolini, D. Swan, J. (2014). "Coping with fairness uncertainty: A study of situated moral judgements in the English healthcare sector". In F. Cooren, E. Vaara, A. Langley and H. Tsoukas (eds.) *Language and Communication @ Work: Discourse, Narrativity and Organizing. Perspectives on Process Organization Studies, Vol. 4*, Oxford: OUP, pp. 293-324.
- Nicolini, D. Roe, B. (2014). "Surfacing the multiple: diffractive methods for rethinking professional practice and knowledge". In T. Fenwick and M. Nerland (eds.) *Reconceptualising Professional Learning in Turbulent Times. Changing knowledges, practices, and responsibilities*. Abingdon: Routledge, pp. 67-81.
- Mengis, J., Nicolini, D., Waring, J. (2011). "Challenges to Learning from Clinical Adverse Events: A Study of Root Cause Analysis in Practice". In E. Rowley and J. Waring (eds.) *A Socio-cultural Perspective on Patient Safety*. Farnham, UK: Ashgate Pub, pp. 171-188.

- Nicolini, D. (2009). "Zooming in and zooming out: a package of method and theory to study work practices". In S. Ybema, D. Yanow, H. Wels, F. Kamsteeg (eds.) *Organizational Ethnography. Studying the complexity of Everyday Life*. London: SAGE, pp. 120-138.
- Nicolini, D. (2007). "Hegemony". In James R. Bailey and Stewart Clegg (Eds), *International Encyclopaedia of Organization Studies*, London: Sage Publications, Vol.2, pp. 580-582.
- Lippi, A., Nicolini, D. (2007). "La Pratica delle 'Buone Pratiche' nella Pubblica Amministrazione Italiana". In F. Butera and G. Reborà (eds.) *Il change management nelle Imprese e Pubbliche Amministrazioni*. Roma: Aracne Editore, pp. 256-276.
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- Nicolini, D., Gherardi, S. (2000). "On Becoming an "Energy Efficient Company": The Adoption of an Advanced Energy System in an Italian Plastic Manufacturer" in Ken Green, Peter Groenewegen and Peter Hofman (eds) *Ahead of the curve*. Amsterdam: Kluwer, pp. 225-240.
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### Book introductions and prefaces

Preface to the book “*Knowledge and Practice in Business and Organisations*” Edited by Kevin Orr, Sandra Nutley, Shona Russell, Rod Bain, Bonnie Hacking, Clare Moran. Abingdon, UK: Routledge, 2016.

Preface to the book by Silvia Doria “*La sicurezza in costruzione. Etnografia di un cantiere.*” Rome, Carocci, 2014.

### Articles in non-refereed journals

Korica, M. and Nicolini, D. (2012). “Managing – as we really know it”. *Signpost Series*, Institute of Healthcare Management, London.

Nicolini, D. (2012). “The social theories of practice underpinning the strategy-as-practice”, in Seidl, D. and Jarzabkowski, P. (eds), *Strategy as Practice: Theories, methodologies and phenomena*, The Marketing & Management Collection, Henry Stewart Talks Ltd, London (online at <http://hstalks.com/?t=MM1583313-Nicolini>)

Mengis, J., Nicolini, D. (2010). “Root Cause Analysis in adverse events”, *Nursing Management*, 16(9), pp. 16-20.

Nicolini, D., Bruni, A., Fasol, R. (2003). “Lo studio della telemedicina in una prospettiva sociale e organizzativa”, *Osservatorio sulla Telesanità 2003*, Direzione Generale Sanità della Regione Lombardia, pp. 119-125.

Nicolini D., Tomassini M. (1998). “Distributed Learning Networks for Trainers: A prototypical Experience within a trade Union environment”. *The Learner*, 6, pp. 14-20.

Gherardi S., Nicolini D., Odella F. (1996). “Learning from the Ground: Management and Practice of Safety Inside a Construction Firm”, *Electronic Proceedings of the 1996 SCOS Conference*, Los Angeles, published electronically at the URL: <http://www.anderson.ucla.edu/research/conferences/scos/papers/gherard.htm>

Nicolini, D. (1989). "Verso i Sistemi che Osservano. Traccia Storica Per Una Ricostruzione Della Sistemica Cognitiva" (Toward Observing Systems. An Historical Reconstruction of Cognitive System Theory), in *Quaderni ISIG, Cahiers of the Institute of International Sociology of Gorizia*, No. 11, pp. 2-30.

### Reviews

Nicolini, D. (2002). “Commentary to Busco, Riccaboni and Scapens”, *Reflections The SoL Journal*, Vol. 4, No.1, pp. 52-53.

Nicolini, D. (1999). “Organisational Analysis as Deconstructive Practice”. Book review in *Human Relations*, Vol.52, No. 4, pp. 545-549.

### Keynote addresses and plenary presentations

“Some recent developments in practice-based studies and what they may mean for theology as practice” Opening keynote at the 2<sup>nd</sup> Conference Nordic Network for Theology and Practice “Exploring Practices in Theological Research” Oslo (Norway) 10 December 2018.

“Healthcare Ethnography: What, why, where next and for whom” Plenary talk at the inaugural session of the 2018 OBHC conference, Montreal (Canada) 14 May 2018.

“Medical expertise. Another look”. Public lecture at St. George University NHS Hospital, London, 25 April 2018.

“Practice approaches and their contribution to the study of temporary organizing”, invited talk at the *2nd Workshop of the International Network “Temporary Organizing”* Cologne, 28 November 2017.

“Introductory talk” at the 2017 Annual Research colloquium, Institute for Systemic management and public Governance, University of St. Gallen Switzerland, 8-10 October.

“Bringing shadowing out of the shadows” Keynote speech at *the 3rd International ProPEL conference*. Linköping, Sweden 14 - 16 June 2017.

Key note talk at the IWBL Expert Seminar series Institute for Work Based Learning, Middlesex University London, 23 February 2017.

“Is small the only beautiful? Making sense of large phenomena from a practice-based perspective” *International guest seminar*, UCD Michael Smurfit Graduate Business School, Dublin, 12 May 2016

“Studying ‘large phenomena’ from a practice-based perspective” Keynote speech at the *Towards a Social Practice Approach in Entrepreneurship*, VU Amsterdam, 17-19 February 2016.

“Practice Theory – A New Research Agenda – and its implications” Keynote speech at the *Aalborg University PhD summer Course*, 26-27 August 2015

“Understanding expertise as practice”. Keynote speech at the *PLL: International Conference on Learning*, Oslo and Akershus University College of Applied Sciences, Oslo 1-3 June 2015.

“Handle with care. Some reflections on the affordances and risks of practice-based studies”. Invited talk at *The Promise of Practice Workshop*, Cambridge University, The Old Library, Darwin College, Cambridge 24-25 June 2014,

“On some of the affordances and risks of using practice theory as a vocabulary and method”. Key note speech at the *Practice Theory: A New Research Agenda and its Implications* conference, Aalborg University, Copenhagen, 16-17 June 2014.

“Practice-based research: A new phase in studies of work and learning”. Opening keynote at the *KASVA Annual Seminar*, Helsinki, 20–21 May 2014.

“Handle with care. On the promises and risks of practice-based studies” keynote talk, Roskilde University, 25 November 2013.

“Can the practice-based approach be of interest to IS scholars?” *The Sixth Quadrangular Conference for emerging scholars of 'the social', society, organisation and technology: Organising Relationships in the Network Society*. Dublin, UCD School of Business, 4-5 September 2012.

“Pro(b)jects: How a practice-based view of objects can help to understand project work” keynote address at the *6<sup>th</sup> Making Projects Critical workshop*, Manchester 16 April 2012.

“Can we measure the value added of knowledge and communities without killing the goose that lays the golden eggs?” Invited plenary presentation at the Journal of Management and Governance Rountable *Untouchable or Intangible? Governing, Managing and Disclosing Intangibles in Modern Firms and Businesses*, inaugural session of the AIDEA Conference, Ancona (Italy), 24 September 2009.

“What can a practice-based sensitivity offer to the Action Research movement?” *Address at the EGOS 2009 Sub-Plenary on “Action Research and the Practice Turn”*, Barcelona, 2 July 2009.

“The (Re)Turn To Practice In Organization Studies”. *Keynote address at the International AFI-WRI Action Research Conference: Making the ‘Practical Turn’ Practical: Collaboration across nationalities, professions and varieties of action research*. Oslo, 10-12 September 2007.

## Events organised and convened

Co-convenor of Sub-theme 53: The Translation of Ideas and Practices: Exemplary Studies and Developments at the 34 EGOS Colloquium, Tallinn 5-7 July 2018.

Co-Director of the *Warwick International Summer School on Practice-based Studies*, Warwick 16-19 July 2018.

Co-convenor of Subtheme 68 “Dynamics of Practices, Knowledge and Work in Healthcare Organizations” at the 33 EGOS Colloquium, Copenhagen 5-8 July 2017.

Co-Director of the *Advanced Summer workshop on Practice-based Studies*, Warwick University 26-29 June 2017.

Co-Convenor of the international workshop “*Connections in Action: Keeping Track of Large Social Phenomena using Relational and ‘Micro-sociological’ approaches*” Warwick University 5-6 December 2016.

Co-Director of the *Warwick International Summer School on Practice-based Studies*, Warwick 1-4 September 2015.

Main convener of the PDW “Processes, Practices, and Routines as Approaches and Units of Analysis: an Exploration”, *Academy of Management Meeting*, Philadelphia, 31 July – 3 August 2014.

Co-Director of the *Warwick International Summer School on Practice-based Studies*, Warwick 1-4 September 2014.

Co-convener of the international workshop on “*Shadowing as practice*”, Warwick 27<sup>th</sup> March 2014.

Co-Director of the *Warwick International Summer School on Practice-based Studies*, Venice 10-13 September 2013.

Principal Convener of Sub-theme 51: “Practice-Based Approaches to the Study of Management and Managerial Work” *29th EGOS Colloquium*, Montréal, Canada, July 4–6 2013.

Convener of the International workshop *Using Video for Engaging Healthcare (and other) Professionals in Reflexive Practice Improvement*, Warwick 24<sup>th</sup> April 2012.

Co-Convener of the *2011 International PROS Conference*, Corfu, Greece, 16-19 June 2011.

Principal Convener of Sub-theme 18: “Coordination in Action: Practices of Coordination and the Coordination of Organizational Practices” *26<sup>th</sup> EGOS Colloquium*, Lisbon 1-3 July 2010.

Convener of the international Workshop *Changing practice Through Reflection*”, Warwick Business School, Coventry, 3 June 2008

Principal Convener of Sub-theme 07: “Exploring the Relationship Between Practice, Institution, and Change in the "Organizing Society" 21<sup>st</sup> EGOS Colloquium, Bergen, 6-8 July 2006.

Co-convener of the *OKLC International Conference*, Warwick 20-22 March 2006.

Co-Convener of the *6th International Conference on Organizational Learning and Knowledge*, Trento, 9-11 June 2005.

Convener of the International *Workshop Practice- Based Studies: Current Trends And Future Developments*, Trento, 6-7 November 2003.

Principal Convener of Sub-group 28 “Practice-Based Theorizing, Knowing and Change in Organizations” *19th EGOS Colloquium*, Copenhagen, 1-3 July 2003.

Co-Convener of Sub-group 13 (Knowing and Learning in the Organising process) at the *15<sup>th</sup> EGOS Colloquium*, Warwick, UK, 4-6 July 1999.

Co-Convener of the Symposium “Situated Learning, Local Knowledge, and Action: Social Approaches to the Study of Knowing in Organisations” *Academy of Management Annual Meeting*, S. Diego, 9 - 13 August 1998.

### Major research reports

Nicolini, D. Powell, J. Korica, M. (2014) *The organisational practices of knowledge mobilisation at top manager level in the NHS*. Final report of NIHR HS&DR Project 09/1002/36. In press.

Swan, J., Clarke, A., Nicolini, D., Powell, J., Scarbrough, H., Roginski, C., Gkeredakis, E., Mills, P. and Taylor-Phillips, S. (2012) *Evidence in Management Decisions (EMD) - Advancing Knowledge Utilization in Healthcare Management*. Final report of SDO project 08/1808/244.

Lippi, A., Nicolini, D. (2007), “Il metodo delle Buone Pratiche e del benchmarking come strumento di innovazione nelle Amministrazioni Locali Europee” (Best Practice and benchmarking as a tool for innovation in the European local authorities). Final report of the research funded by FORMEZ (Rome) and European Social Fund, Programme “Thesaurus”, 2006-2007. Published in “Azioni di sistema per la PA” No.29, vol. 2 (European Experiences), Rome, Formez (ISSN 1723 – 1019).

Nicolini, D. Powell, J. Martinez, L., Conville, P. (2006), “Knowledge Management Systems for Lean Healthcare. Final report of the WIMRC Phase II Scoping Project.

Nicolini, D., Lippi, A. (2005) “Le Buone Pratiche come Strumento di Innovazione amministrativa” (Best Practice as an instrument of Administrative Innovation in the Italian Public Administration), final report of the research funded by FORMEZ (Rome) and European Social Fund, Programme “Traguardi”, 2004-2005. Published in “Azioni di sistema per la PA” No.29, vol. 1 (An exploratory research in Italy), Rome, Formez (ISSN 1723 – 1019).

Gherardi, S., Strati, A., Bruni, A. Nicolini, D., Fasol, R., (2004) “Final report of the 2001 – 2003 Project ‘Technological innovation and organizational knowledge: sharing a work environment in telemedicine’”, funded by Autonomous Province of Trento, Ch. 2, 4 & 5.

- Holti, R., Nicolini, D. (2002) "How to Increase Collaboration with a Construction Project: a workshop-based methodology for choosing and planning improved ways of working", London: The Tavistock Institute.
- Holti, R., Nicolini, D. and Smalley, M. (2002) "Final Report on the Building Down Barriers Action Research Initiative - Overview of the Building Down Barriers approach to Construction: what can be achieved and what kind of investment is involved?", London: The Tavistock Institute.
- Holti, R., Nicolini, D. (2001) "Advancing the integration of the supply chain in construction: the challenges for commercial practice", Final Report on a LINK-IDAC Scoping Study, The Tavistock Institute, London, March.
- Nicolini, D. (2000) "Final Report of the project "in search of 'Project Chemistry'. An initial review of project issues and their impact on the performance of construction projects", CRISP Consultancy Commission – 2000/9.
- Holti, R., Nicolini, D. (2000) "Commercial practices for supply chain integration: a state-of-the-art review", The Tavistock Institute, London.
- Holti, R., Smalley, M. and Nicolini, D. (2000) "Building Down Barriers Interim Evaluation Report No.2: Detailed Design, Preconstruction and Early Construction", The Tavistock Institute, London, November.
- Holti, R., Smalley, M. and Nicolini, D. (1999) "Building Down Barriers Interim Evaluation Report No.1: The Concept Phase", The Tavistock Institute, London, March.
- Holti R., Nicolini, D. (1998) "Understanding Social and Organizational Issues in the Adoption of Advanced Energy Technologies in Manufacturing" Final report of SORGET Project, Directorate Generale XII, Joule Thermie Programme.
- Standing, H., Nicolini, D. (1997) "Review of Workplace-Related Violence". *HSE Contract Research Reports*, No.143/97, London: HSE.
- Nicolini, D., Tomassini, M. (1996) "Modelli Organizzativi e Strategie Competitive nelle R & D" (Organizational designs and competitive strategies in R&D organization", research report of the project supported by CNR /AF FORUM 1995-1996.
- Gherardi, S., Nicolini, D. Odella, F. (1996) "Do Accidents Produce Organizational Learning?" Final report of the research sponsored by the Daimler Benz Foundation, International Kolleg On Organizational Learning In Various Environmental Conditions.
- De Potter P., Nicolini, D. (1995) "Schemes for competencies acquisition and organisational compatibility in L. Bellesi, C. Dondi, M. Turrini (eds), *Organisational Issues in Innovative Programmes and Projects on Education and Training*, with the support of EC - DG XXII, SCIENTER, Bologna, pp. 63 -73.

## Grants

Principal investigator ESRC Post-doctoral fellowship “Developing Skills through Learning in Practice”. Oct 2018- Sept 2019. Funds received: £87,765 [Grant value £107,476].

Principal investigator UoW International Partnership Grant. Project “Understanding Expertise in Complex Settings”. August 2018-July 2019. Funds received: £ 4980.

Principal investigator IAS Residential Fellowship Award No: IAS/ 27059/17 to host Prof Ribeiro from University of Minas Gerais (Brazil) 15– 24 July 2018.

Principal investigator in the Project “State of art and promising practices for learning from digital incidents. A scoping study”. Davide Nicolini (Lead), Pedro Monteiro, Carsten Maple (WMG). 1 Sept 2017- 30 April 2018. Funds received: £5000.

Recipient of a SAMS grant for the organization of the international workshop “*Connections in Action: Keeping Track of Large Social Phenomena using Relational and ‘Micro-sociological’ approaches*”. Warwick University 5-6 December 2016. Funds received: £3950.

Co-investigator (Warwick lead) in the project ‘NHS Top Managers, Knowledge Exchange and Leadership: The Early Development of Academic Health Science Networks’. Funded by the NIHR HS&DR Project 12/5002/19, 2013-2015. Principal investigator Prof. E. Ferlie [grant value £509,970.78].

Co-investigator in the project ‘Improving the capabilities of NHS organisations to use evidence: A Process Model’. Funded by the NIHR HS&DR Project 12/5002/20, 2013-2015. Principal investigator Prof. J. Swan [grant value: £ 440,110].

Principal investigator in the project “Understanding and supporting the upward transition of managers moving into the senior management team. An exploratory study.” planned duration: 1/6/2015 -31/12/2016 Received a grant of £7785 from the ESRC Impact Acceleration Account (No. 0014/2015). Project was cancelled by industry collaborator.

Recipient of a Warwick IAS grant to support the establishment of the “2013 International Summer School on Practice-based Studies” [grant value £15,000].

Principal Investigator in the project “Health Research@Warwick 2011 Biannual Networking event”. Funded by the Warwick Robert’s Fund [grant value £2300].

Principal investigator in the project ‘The organisational practices of knowledge mobilisation at top manager level in the NHS’. Funded by the NIHR-SDO, 2010-2012 [grant value £ 268,706].

Co-Investigator in the project ‘Evidence in management decisions. Advancing knowledge utilization in healthcare management’. Funded by the NIHR SDO, 2009-2011, Principal investigator Prof. J. Swan [grant value £418,509].

Co-Investigator in the project ‘The role of Communities of Practice in improving business performance’ Funded by the ESRC, 2008-2009, Principal investigator Prof. H. Scarbrough [grant value £97,300].

Principal investigator in the Project “Improving the capacity of healthcare organisations to act on evidence in patient safety”, funded by WIMRC/EPSRC, 2008-2009 [grant value £222,529].

Principal investigator and convener of the international project “Understanding the Historical Evolution of Pharmacy Practice. A Cross National Study”, funded in part by the WBS R&D Fund, 2007-8 [UK grant value £2,900, total value € 52,000].

Investigator in the project “The Evolution of Biomedical Knowledge: Interactive Innovation in the UK and US” [Extension] funded by ESRC and WIMRC, 2006-7, Principal investigator Prof. J. Swan [grant value £9,900].

Co-principal investigator in the project “Il metodo delle Buone Pratiche e del benchmarking come strumento di innovazione nelle Amministrazioni Locali Europee” (Best practice and benchmarking as an innovation tool in the European Public Administration) funded by EU FORMEZ Rome, Programme “Thesaurus”, 2007 [grant value €13,000].

Principal investigator in the project “Knowledge Management Systems for Lean healthcare. A scoping study” funded by WIMRC and EPSRC, 2006 [grant value £29, 000].

Principal investigator in the project “Le Buone Pratiche come Strumento di Innovazione amministrativa” (Best Practice as an instrument of Administrative Innovation in the Italian Public Administration), funded by EU/FORMEZ Rome, Programme “Traguardi”, 2004-2005 [grant value € 35,000].

Co-Investigator and co-recipient of a Trento Autonomous Region (Italy) research grant on “Technological innovation and organizational knowledge: sharing a work environment in telemedicine” 2001-2004 [grant value € 100,000].

Co-Investigator and co-recipient of an Italian Ministry of Research grant on “The construction of virtual communities of practice working on-line” 2001-2003 [grant value € 50,000].

Co-principal investigator in the Project “Promoting Cross Boundary Management in the NHS”, Hertfordshire Health Authority and Tavistock Institute, UK 2001-2002 [grant value £ 55,000].

Co- investigator in the project “Commercial practices for supply chain integration: a state-of-the-art review”, funded by DETR within the LINK IDAC programme, 2000-2001 [Project IDAC 702, grant value £35,000, project value £80,000].

Principal investigator in the project “In search of ‘Project Chemistry’. An initial review of project issues and their impact on the performance of construction projects”, CRISP Consultancy Commission , 2000 [grant value £15,000].

Principal investigator in the project “East Con 2000” The Modernisation of the Construction Industry in Russia and Poland. Funded by the European Commission, DGXII, INCO COPERNICUS Programme 1999-2001 [grant value € 58,800, project value €118,000].

Co- investigator in the IMI and DETR research project “Construction Supply Network Project” 1996-2001 [grant value £240,000].