

# **Experiential Regret Aversion**

Experimental and Behavioural Forum

Thursday 1<sup>st</sup> July 2010

# Introduction

- Regret is a fairly developed concept in behavioural economics
  - Easy to write down
  - Has good supporting intuition
    - Marketing
    - Lottery tickets
  - Fits within the existing literature of Non-EUT
    - Bell (1982) ; Loomes & Sugden (1982)
    - Introduced “regret aversion”

# Introduction

- Development of Regret Aversion has been limited
  - Prospect Theory and Rank-Dependent Utility Theory more popular (transitive)
  - Experimentally difficult
    - Hard to produce “emotion” in a lab
    - Hard to record or measure
    - Hard to distinguish from disappointment etc.
  - Is Regret Theory “dead”?

# Introduction

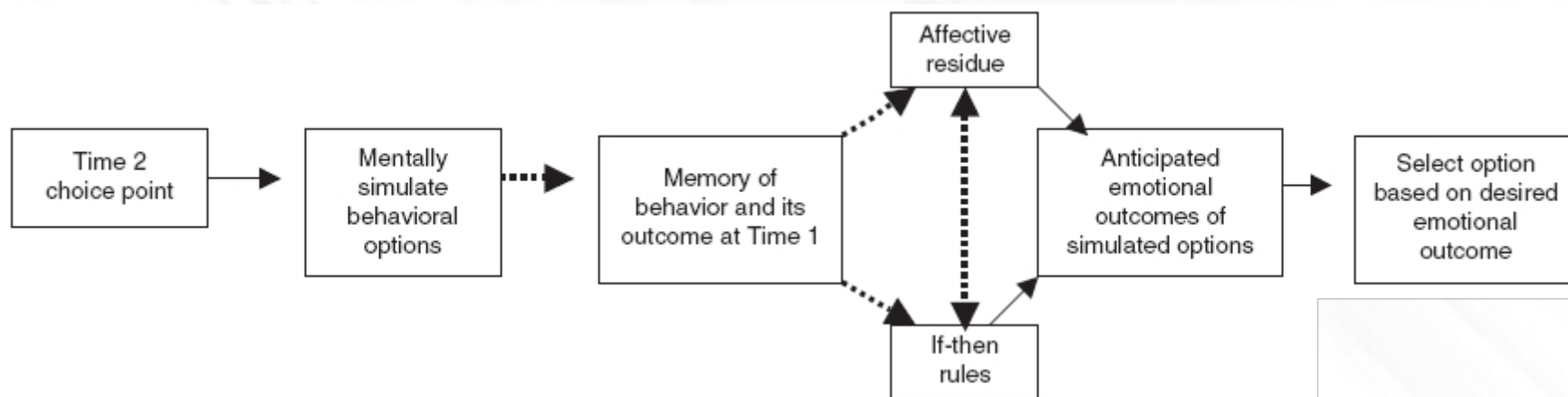
- No!
- New theoretical models
  - Hayashi (2008) & Sarver (2008)
- New experimental research using neuroscience
  - Coricelli et al (2005)
- Incorporation into dynamic game theory
  - Hart & Mas-Colell (2003)

# Introduction

- My contribution
  - Distinguish different types of regret
  - The role of memory
    - The relationship between memory and emotion
    - Bounded and imperfect memory
  - Numerical simulation
    - Using Hayashi (2008)
    - Introducing an emotional feedback loop

# Predicted, Decision, Experienced and Remembered Utility

- Kahneman et al. (1997) discussed utility with reference to Bentham (1789)
  - Why should “decision” and “experienced” hedonic utility be the same?
- Also in psychology, Baumeister et al, (2007)



# Predicted, Decision, Experienced and Remembered Utility

- Baumeister frames this as “emotion” rather than “utility”
- This links to affective forecasting literature
- Thinking in a regret context
  - Is predicted regret the same as experienced regret?
  - Are you “averse” to regret because of affective residue from past experience?
  - How does regret appear in memory?

# Memory

- What happens to regret aversion if you only remember bad regrets?
  - The affective residue will skew what how you calculate “aversion”
- We need to model the memory process to see the impact of potential biases
  - But this has not been done in economics
- If memory is uncontrollable then we can get “rational” bad decision making



# Modelling

- Starting with Hayashi (2008)
  - Axiomatic
  - “Smooth” Regret Aversion ( $\alpha$  parameter)

2. *Smooth model of regret aversion*: Given a probabilistic belief  $p \in \Delta(\Omega)$  and a coefficient of regret aversion  $\alpha > 0$ , the choice is determined by

$$\varphi(B) = \arg \min_{f \in B} \sum_{\omega \in \Omega} \left( \max_{g \in B} u(g(\omega)) - u(f(\omega)) \right)^\alpha p(\omega)$$

- Loomes & Sugden style regret aversion occurs when  $\alpha > 1$
- $\alpha = 1$  gives subjective expected utility

# Modelling

- I will allow emotional feedback to operate via  $\alpha$ 
  - Previous remembered experience can vary  $\alpha$
- This is a model of “predicted regret aversion”
  - But we can introduce experienced regret and remembered regret in a dynamic model
  - Using literature on affective forecasting and emotional memory
- We can create a memory stock
  - Populated with experienced regrets

# Example

- Driving to see my girlfriend in Birmingham
  - Have to decide where to park
    - Main road, side road or car park



# Example

- Walking from the main road takes 3 mins
  - But, if I turn down the side road and there is no space, it takes 3 mins to drive back to the main road
- Occasionally there is no space on either roads
  - And I need to park in a car park which is a 10 minutes walk away
    - And a 3 mins drive from the main road
- Can represent this in a payoff matrix

# Example

Payoff matrix	Space only on main road (0.7)	Space only on side road (0.03)	Spaces on both roads (0.25)	No spaces on either road (0.02)
Stay on main road	-3	-13	-3	-13
Go down side road	-6	0	0	-16
Park in car park	-10	-10	-10	-10

- Payoffs are time lost in minutes
- Maximising EV suggests stay on main road
  - Also if risk averse
- Loss aversion could suggest going down the side road
- Alternatively we can use the Hayashi method



# Example

Regret matrix	Space only on main road (0.7)	Space only on side road (0.03)	Spaces on both roads (0.25)	No spaces on either road (0.02)
Stay on main road	0	13	3	3
Go down side road	3	0	0	6
Park in car park	7	10	10	0

- How many mins could I have saved had I chosen the optimal action give the state of the world
- Computing the “expected regret” of each action
  - $\alpha = 1$  says choose the main road
  - $\alpha = 2$  says go down the side road
    - Not the same result as risk aversion

# Example

- So why do we need a dynamic model?
  - Why do I change my behaviour?
  - Regret and Payoff matrices are not changing
- Maybe “noisy” or “fuzzy” preferences
- Maybe the probabilities or payoffs are unknown to start with
  - But this should suggest convergence of behaviour

# Example

- But experimental evidence suggests the experience of regret can affect future behaviour
- So, using the Hayashi model, we can let  $\alpha$  be determined by past experience
  - Through a memory stock of regrets
  - Which won't converge if memory is imperfect
- Simplifying the example
  - to a P-Bet, \$-Bet and safe option

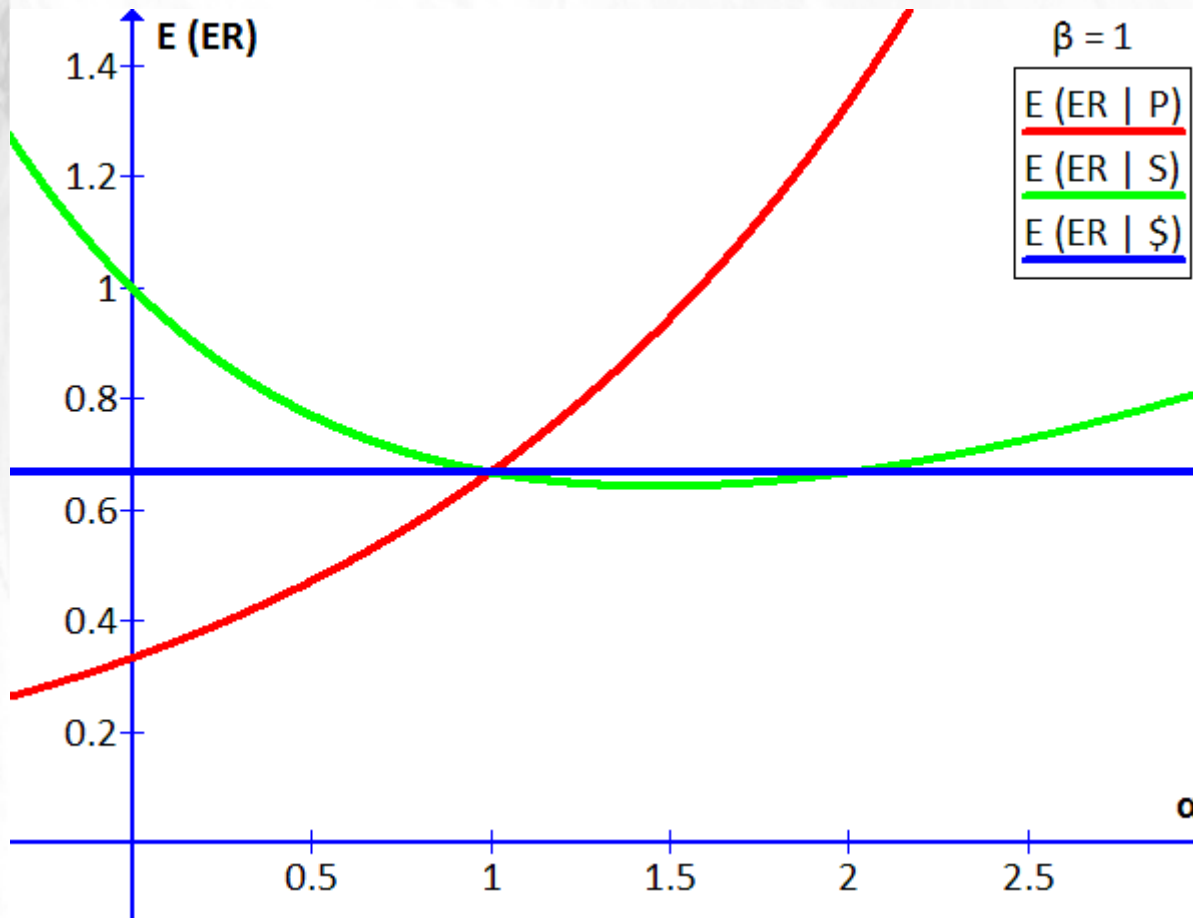


# The Static Model

Payoff Matrix	$w_1 (1/3)$	$w_2 (1/3)$	$w_3 (1/3)$	Regret Matrix	$w_1 (1/3)$	$w_2 (1/3)$	$w_3 (1/3)$
P - Bet	$\beta$	$\beta$	0	P - Bet	0	0	$(2\beta)^\alpha$
Safe option	$2\beta/3$	$2\beta/3$	$2\beta/3$	Safe option	$(\beta/3)^\alpha$	$(\beta/3)^\alpha$	$(4\beta/3)^\alpha$
\$ - Bet	0	0	$2\beta$	\$ - Bet	$(\beta)^\alpha$	$(\beta)^\alpha$	0

- Calculating the expected regret of each action
  - $ER(P) = 2^\alpha/3 \times \beta^\alpha$
  - $ER(\text{Safe}) = (2 + 4^\alpha)/3 \times (\beta/3)^\alpha$
  - $ER(\$) = 2/3 \times \beta^\alpha$
- Regret minimising action depends on  $\alpha$  but not  $\beta$

# The Static Model



- $0 < \alpha < 1 \Rightarrow$  P-Bet
- $\alpha = 1$  gives EUT and indifference
- $1 < \alpha < 2 \Rightarrow$  safe option
- $\alpha > 2 \Rightarrow$  \$-Bet
- Regret aversion  $\Rightarrow$  risk seeking

# The simulation

- Run multiple rounds of the previous problem
  - $\beta$  is exponentially distributed random variable
- If  $\alpha$  is constant, nothing much happens
  - So  $\alpha$  needs to vary somehow
- $\alpha$  being randomly distributed on  $(0,3)$  isn't particularly interesting
  - but can serve as a baseline case
- Each action will be picked  $1/3$  of the time

# The simulation

- We want to record the *experienced* utility and regret
  - So we need to make a distinction between the *anticipated* regret aversion parameter
    - How bad you thought it would be
  - And the *experienced* regret aversion parameter
    - How bad it was
  - If these are the same, then the \$-Bet yields the highest average experienced regret
    - Followed by safe option then P-Bet

# The simulation

$E(\beta)$	# of repetitions	Ave. per period regret (PPR)	Ave. PPR   P-bet	Ave. PPR   Safe	Ave. PPR   \$-bet
0.5	741	0.35	0.22	0.31	0.53
1	741	1.33	0.43	0.77	2.84
2	741	6.57	0.69	2.9	15.38

- Applying an “affective forecasting” transformation on  $\alpha$  (so we get  $\alpha_p$  and  $\alpha_E$ )

$E(\beta)$	$\alpha_E$	# of repetitions	Ave. per period regret (PPR)	Ave. PPR   P-bet	Ave. PPR   Safe	Ave. PPR   \$-bet
1	$= \alpha_p$	741	1.33	0.43	0.77	2.84
1	$= 1$	741	0.66	0.66	0.66	0.66
1	$= (\alpha_p)^{0.5}$	741	0.71	0.5	0.71	0.93

- “fallacy of regret” ; “believe the hype” ; “intermediate case (tails exaggerated)”

# The simulation

- Introducing an emotional feedback loop
- Create a memory stock M
  - stores the last  $m$  strictly positive regrets
    - anything beyond  $m$  is forgotten
  - can also apply a discount factor  $\delta$ 
    - or set an entry requirement
- We need an estimate of  $\alpha_p$  from M
  - Max/ave/min ratio or modified skewness

# The simulation

- So the process goes as follows
  - At time  $t$ , agent calculates  $\alpha_p$  from  $M$
  - Observes  $\beta$ , solves regret minimisation and chooses action
  - Nature resolves and agent obtains payoff and experiences regret according to  $\alpha_E$
  - If regret is  $> 0$ , it gets added to  $M$
  - Process repeats at  $t+1$



# The simulation

$\alpha_E$	$\delta$	% P-Bet	% Safe	% \$-Bet	Ave PPR	Ave. PPR P-bet	Ave. PPR Safe	Ave. PPR \$-bet
= 1	1	0.39	0.31	0.3	0.65	0.54	0.73	0.72
= $(\alpha_p)^{0.5}$	1	0.29	0.34	0.37	0.81	0.61	0.81	0.94
= $\alpha_p$	1	0.28	0.3	0.42	1.39	0.51	0.93	2.32
= 1	0.9	0.32	0.4	0.28	0.65	0.6	0.68	0.65
= $(\alpha_p)^{0.5}$	0.9	0.38	0.31	0.3	0.68	0.43	0.83	0.84
= $\alpha_p$	0.9	0.16	0.25	0.59	1.54	0.37	0.71	2.21
= 1	0.5	0.12	0.29	0.59	0.66	0.66	0.63	0.68
= $(\alpha_p)^{0.5}$	0.5	0.11	0.21	0.68	0.85	0.62	0.63	0.95
= $\alpha_p$	0.5	0.06	0.18	0.75	3.51	0.51	0.84	4.41

- At first glance, not much appears to change
  - Ave PPR in first 3 rows is equivalent to previous table
  - Frequency of each bet around 0.33
    - Slight increase in \$-Bet from rows 1 to 3



# The simulation

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- Moving from  $\delta = 1$  to  $\delta = 0.9$ 
  - Proportion of \$-Bets increases, P-Bet falls
    - agent choosing riskier options more
  - Ave PPR for P-Bet is low, reflecting low frequency of choice and low  $\alpha_E$  in this small sample

# The simulation

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- Behaviour exacerbates when  $\delta = 0.5$ 
  - Frequency of \$-Bet now at high of 0.75 (addiction?)
  - High Ave PPR (choosing \$ very often with chance of high  $\alpha_E$ )
- Driven by memory and \$-Bet action

# Conclusions

- Work in progress!
  - Limited class of memory and affective forecasting types
  - Small number of periods for simulation
  - Tweaks needed to feedback loop (only positive values of  $\alpha$ )
- Observing some interesting behaviour
  - Especially with regards to addiction
  - Showing persistent risk seeking

# Conclusions

- Extensions and developments
  - Non-equal probability states of the world
  - Losses as well as gains in the simulation
  - Generating  $\alpha_p$  with a fixed “cold” component (the true  $\alpha_E$ ) and a “hot” component coming from M
  - Looking further into experienced vs. encoded regret
  - Analysing the impact of “runs” of behaviour